

Wake Field Equestrian Estate

Code of Conduct

Wake Field Equestrian is a provider of a large range of equestrian facilities. Our policy is for our animals to be happy and healthy, and our customers to enjoy their experience at Wake Field Equestrian. The rules outlined below are for everyone's benefit and are not meant to offend or be overly restrictive outside what is standard accepted practice.

Open Hours

9:00AM – 6:00PM

Property managers live onsite and are available in Case of Emergencies 24 hours a day.

Please respect privacy and leave any non-urgent matters until open hours or communicate with management via text message. (Check contact list for numbers.)

Please give management **12 hours' notice** if you intend to access the property **before 7:00AM or after 10:00PM**.

Wake Field Equestrian Stock

Wake Field Equestrian has a number of different stock, including horses, cattle, sheep, dogs, chickens and ducks. Under No Circumstances is anyone other than Wake Field Equestrian staff, agents, or servants are allowed to enter their environment or touch them in any way. Most of the time they are very placid and friendly but they can be unpredictable.

Access

Customers are not permitted to enter a paddock that does not house their horse.

Stock may be in the cross country paddock. Please do not harass them.

Children

Children must be directly supervised **AT ALL TIMES** whilst on Wake Field Equestrian property.

Dogs

Dogs are not permitted to be brought onto Wake Field Equestrian property.

Smoking

Smoking is **NOT PERMITTED** on Wake Field Equestrian property.

Drugs and Alcohol

Wake Field Equestrian will not tolerate the use/influence of illegal substances, intoxicated persons or consumption of alcohol by minors. You will be asked to leave immediately and if required, authorities will be notified.

Vehicle and Float Parking

Please be mindful of other facility users. Do not obstruct gateways or driveways when parking your vehicle and allow enough space for other users to tether their horse to their float.

Animal Health

Wake Field Equestrian must be notified **immediately** if your horse is showing any signs of illness. It is your responsibility to notify Wake Field Equestrian of any illness your horse has had, no matter how minor, prior to arrival on the property. Wake Field Equestrian reserves the right to quarantine your horse if illness is suspected and costs related to this will be covered by the horse owner. Wake Field Equestrian reserves the right to request a pre arrival veterinary check if illness is suspected, at the cost of the horse owner.

Wake Field Equestrian has tick and lice spray available for customers to use. Please discuss with Wake Field Equestrian if parasites are an issue.

Horses' feet must be maintained at your cost on a regular basis by a recognised farrier. Please note that with the Wake Field Equestrian breeding program, an in foal mare may not have its feet trimmed due to potential complications with the unborn foal.

Horse's welfare must be maintained by the owner. Wake Field Equestrian reserves the right to contact an Animal Welfare Officer if they feel, after discussions with the owner, that the horse's health is in jeopardy.

Liability and Responsibility for Damage/Injury

Wake Field Equestrian accepts no responsibility or liability for damage or injury to persons or property caused by you, your horse or your guests; therefore it is recommended that all owners carry 3rd party and public liability insurance. Any damage caused to Wake Field Equestrian property by you, your horse or your guests will be your responsibility to rectify in a timely manner.

Accidents and Emergencies

Wake Field Equestrian is not in a position to supervise riders using the facilities. Whilst safety is paramount at Wake Field Equestrian, incidents/accidents can still occur.

If you witness or are involved in an incident/accident please inform Wake Field Equestrian immediately. A First Aid Kit is located inside the main barn. Please make yourself familiar with its location.

Wake Field Equestrian has trained First Aiders who are willing to assist in an emergency.

Issues and Concerns

Wake Field Equestrian is open to discussing and rectifying any issues or concerns you may have during your time on the property. To ensure issues are dealt with in a timely and thorough manner, please inform Wake Field Equestrian in writing as soon as possible.

Facility Use

Use any of the facilities provided by Wake Field Equestrian is at the visitors own risk. It is highly recommended that riders have someone with them whilst riding on the property. Wake Field Equestrian must be notified **immediately** if you notice any damage or anything dangerous.

HELMETS MUST BE WORN AT ALL TIMES WHILE RIDING AT WAKE FIELD EQUESTRIAN

Arena/Round Pen

Movement of jumps must be approved by Wake Field Equestrian. To maintain visual appeal of jumps in the arena, each jump setup is deliberate and poles/fillers must remain with designated stands. If poles are removed from jumps for trotting they must be returned to their original location when you have finished.

Equipment has been supplied to remove manure from the arena/round pen surfaces. This can be spread in any garden around the property.

If these rules are not adhered to, charges will apply.

No excessive or dangerous jumping or galloping is allowed in the arena.

Riders must stay within their own/horses ability and level.

Cross Country and Hacking

Riders are responsible to ensure all parts of the course are safe prior to use. A walk around the course prior to use is recommended.

As the course is at the mercy of the weather, parts of the course may not be fit for use at different times of year whether Wake Field Equestrian has closed them off or not. Please respect this and use common sense when making judgements around obstacles.

Wake Field Equestrian must be notified **immediately** if any part of the course is in a damaged or dangerous state.

Riders **must not** ride above their own/horses ability and level.

Uncontrollable gallops are not permitted anywhere on Wake Field Equestrian property.

Stables

Wake field Equestrian provides stables that are available for hire. Stables are only to be used by prior arrangement with Wake Field Equestrian which will have costs associated.

Stables will be made with available with sufficient clean matting, clean water and a hay feeder. On vacating the stable **you** are responsible for ensuring the stable is returned to its original state. Fees apply for any additional cleaning Wake Field Equestrian has to conduct to return the stable to "prior to use" condition.

Any damages must be reported **immediately** to Wake Field Equestrian.

Wash Bay

Due to Wake Field Equestrian property using water tanks, water is limited. Please do not use excessive amounts of water when washing your horse and equipment.

Ensure hoses and taps are turned off and notify Wake Field Equestrian if they are leaking or not operating correctly.

Pens and Driveway/Carpark

Wake Field Equestrian provides pens that can be used free of charge during daylight hours. These must be cleaned out before you depart the property. If not adhered to, fees will apply. This also applies to driveways and carpark.

Please enjoy your visit to Wake Field Equestrian!